

Edline Account Information

Edline provides online resources for parents and students. All district teachers maintain class-specific sites which offer homework, grades and other information personalized for each account holder.

www.edline.net

or use the links available on the district website at www.moonarea.net

FAQs

What is the difference between Edline and the district's main website? The district's website (www.moonarea.net) provides information concerning the entire district. Edline begins at the building level and continues down to the class/course level. Also, www.moonarea.net is open to the general public and Edline allows the district to set different security levels for viewing or access.

How do I get an Edline account? New families or students entering a new building (grades 6 and 9) will receive the information through the mail from the district.

Who receives an Edline account? Every student and their parent/guardian will receive an account. In other words, at least two accounts for every student. Additional parent accounts may be created depending on family situations.

As a parent, what if I have more than one student? The instructions for "combining" more than one student into your parent account will be included with the letter. "Combining" allows the parent to log in once to view all of their children's accounts.

Why a student and a parent account? Edline allows open communication with the parent without possible interference from the student and vice versa. Also, although they look very similar, the two accounts have different capabilities not needed by the other. For example, parents can "combine" accounts and students cannot; or, students can register for their high school courses and the parent accounts do not have this option.

Why does my parent account still have my graduated student's name on the account? This occurs with combined accounts. If the parent didn't change the name when activating the account Edline uses the student's name. Not to worry, although the name remains on the account, that student's information is no longer associated with it.

Is Edline used only in the high school? No, all grades from Kindergarten to grade 12 including additional groups such as the Sports and Music Departments and clubs including the high school's Key and Computer Clubs are using Edline to post information.

Oops – I forgot my user name/password! What can I do now? Edline can provide that information. Click on the “forgot my user name” or “forgot my password” link on the main Edline log in page: www.edline.net. Note: Your account must have a valid email address.

I am still having trouble with my account. Who in the district can help? You may email Barb Lewis at balewis@moonarea.net with any questions or problems. In your email please specify all of your children's names, grade levels and the buildings they attend as well as the problem you have encountered.

I have received a notice from Edline that my account was changed. Should I worry? Yes, any security violation should not be ignored; however, if a student requests to change passwords the district may do so. Generally this may happen when the parent and student accounts have been mixed up.

Contacts

Moon Area School District

Barb Lewis – balewis@moonarea.net

Kim Prevost – kprevost@moonarea.net

Edline

www.edline.net – Links for “I forgot my password/user name”

Technical Support – 1.800.475.8365